

Education:

- 2009 – 2013 **Bowling Green State University – College of Business**
Executive Masters Degree in Organization Development (GPA 4.0)
- Focus on Change Management; research efforts and specialization in Whole Systems Change
 - Developed & designed change management efforts through arts engagement approaches
 - Capstone project provided Organization Development assistance for Partners in Education, a local non-profit organization, creating effective workflow systems, assessing success measures and increasing fundraising capabilities
- 2000 – 2004 **Tiffin University, Tiffin, Ohio**
Bachelor of Arts in Liberal Studies (GPA 3.95)
- Emphases: Marketing, Music, Psychology, & Sociology
- 1996 – 1998 **Stormarnschule Ahrensburg, Germany**
Abitur (GPA 3.6)
- Emphases: Music, English, History, Biology

Work History:

- 2006 – 2016 **Regional Resource & Program Coordinator / QIDP**
Northwest Ohio Developmental Center, Toledo, Ohio & Tiffin Developmental Center, Tiffin, Ohio
- Manage caseloads of individuals with varying [dual] diagnoses of DD¹ and MH² challenges
 - Program development, staff training and management/supervision of staff
 - Specialization in Trauma-Informed Care and positive behavior support strategies
 - Coordination of ancillary services [vocational, educational, Physical & Occupational Therapy, etc.]
 - Crisis management for DD individuals with acute MH challenges
 - Implementation of State & Federal regulations, compliance with QA and licensing standards
 - Representation of clients in probate & juvenile courts, Medicaid hearings, etc.
- 2005 – 2006 **Therapeutic Program Worker**
Tiffin Developmental Center, Tiffin, Ohio
- Direct Care for individuals with DD/MH diagnoses in residential and vocational settings
- 2003 – 2004 **Assistant Director of Vocal Music**
Tiffin University, Tiffin, Ohio
- Public relations & publicity, webmaster, supervisor, training of student workers
 - Scheduling, database management, logistics
- 2000 – 2003 **Manager & Technical Director**
Up in the Air (touring a cappella ensemble), Tiffin University, Tiffin, Ohio
- Administer touring budget, web developer; student employee supervisor and trainer
 - Coordinate promotion, booking, and tour management; produce 40-45 performances annually
- 1998 – 2000 **Service Coordinator**
Lebenshilfe Stormarn e. V., Ahrensburg, Germany
- Work with physically & developmentally disabled clients in activities and in-home programs
 - Teach disabled children in integrated classroom settings
- 2000 **Program Coordinator - World Vision Youth Ambassadors at EXPO 2000**
World Vision Deutschland e. V., Friedrichsdorf, Germany
- Provide events planning, administrative, scheduling and logistics for World Vision @ World EXPO
 - Coordinate special events programs for World Vision, YMCA and the German Evangelical Alliance
 - Sponsorship and grant support research, activities coordination, artist- and media relations
 - Administer program budget for international choir program with youth from 62 nations

¹ DD= developmentally disability, aka intellectual disability

² MH = mental health

Additional Professional Experience:

- 2004 – present **Manager, Musician, Sound Engineer, PR professional** @ www.DissonantGrace.com / www.lautark.com
Northwest Ohio and surrounding regions
- Live and studio recording & mixing, live sound services, gear & equipment service & repair
- 2009 – 2013 **Executive Manager – New York Voices Vocal Jazz Camp**
www.newyorkvoices.com/summer-camp-main
- Responsible for concept & design, budget, logistics, sound, PR, staff training, fundraising, teaching at annual vocal jazz camp with Grammy-award winning vocal quartet New York Voices
- 2009 – 2015 **Editor, McGraw Hill Principles of Management Newsletter**
- Content creation, adaptation of current events, layout, etc. for monthly management newsletter (audience: 10.000 international higher education management & business faculty)
- 2010 **Teaching Assistant** - for graduate level course in Organization Development
Bowling Green State University, Bowling Green, Ohio
- Assistant to Steve Cady, PhD - ORGD 6060 – Engaging Whole Systems for Change
- 2005 **Assistant Manager - Soulshine Blues Festival**
First Step Family Violence Prevention Center, Fostoria, Ohio - www.firststepweb.org
- Public & Sponsor Relations/ Audio & Recording Engineer
- 2000 – 2001 **Administrative Assistant**
Tiffin University, International Student Affairs, Tiffin, Ohio
- Provided scheduling, logistics, and events planning support
- 1999 **Production Assistant**
World Vision Youth Ambassadors, World Vision International, Monrovia, CA
- Provide public & sponsor relations, visa-coordination, counseling, educational, budgeting & administrative support for five-nation, 3-month tour of international choral ensemble
- 1996 – 1998 **Instrument/ Equipment Repair Technician, Retail Sales Representative**
Schalloch Instruments, Hamburg, Germany

Community Service:

- 2007 – 2010 **College of Musical Arts & The Arts Village at Bowling Green State University, Bowling Green, Ohio**
Sound Services for BGSU Arts Village Concert Series & BGSU vocal jazz ensemble
- 2000 – 2004 **Audiovisual Coordinator**
Old Trinity Episcopal Church, Tiffin, Ohio
- Designed church audio/video systems
 - Equipment installation & maintenance
 - Video production, sound reinforcement and recording

Skills:

- Organization Development and Change Management
- Meeting facilitation, training, presentations,
- Webinars & collaborative tools [Gotomeeting, GoogleDocs, Dropbox]
- Public relations, publicity & publication development
- Trauma-Informed Care and Positive Behavior Support Principles & Training
- Project Management, Logistics & scheduling
- Research and research writing, public speaking
- Budget administration
- Bilingual (English/German) classes in Russian, Latin, French, and Spanish
- Database management (Microsoft Access, Excel), Basic SharePoint knowledge
- Multimedia software, Website development & maintenance
- Music, music production, video production
- Bass, Cello, Guitar, Saxophone, Voice (vocal percussion), choral music
- Basic Music Therapy